

Public Document Pack

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15 January 2024

Dear Member,

Health and Adult Social Care Scrutiny Committee - Wednesday, 10 January 2024

Please find enclosed the following documents which were tabled at the meeting of the Health and Adult Social Care Scrutiny Committee on Wednesday, 10 January 2024 which were unavailable when the agenda was published.

Agenda No	Item
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| 4. | Responses to Recommendations (Pages 3 - 18) |
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Yours sincerely

Tony Kershaw
Director of Law and Assurance

To all members of the Health and Adult Social Care Scrutiny Committee

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Topic	Meeting (date raised)	Recommendation	Responsible Officer/ Member	Follow up	Response/Progress/ Deadlines	Status
PRR	23/09/22	Requests that the report presents indicators relating to each other, such as the customer journey, together to ensure clarity	Director of Adults and Health	November 2023	The Director of Adults and Health is currently reviewing current KPIs and will take into account member comments as part of this process.	In progress
End of March 2023 (Quarter 4) Quarterly Performance and Resources Report	14/6/23	The Cabinet Member for Public Health and Wellbeing to consider if future reporting could include data on water/sea pollution and measures to report safety levels for the public	Cabinet Member for Public Health and Wellbeing	AC	Update to be provided and circulated to committee once received.	In progress
Response to Recommendations	22/11/23	The Committee felt that its request to receive further information on how long people are waiting in hospital for an assessment had not been adequately answered and asked that a response be provided ahead of the next meeting to this			Timescales for discharge are variable across the different hospitals and different discharge pathways so it is not possible to give an average. We are working on an improved data and performance pack for monitoring discharge and can share this with	Completed for 10/01/24

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		question which covers the range, shortest, longest and average figures			the BPG as this develops.	
End of September 2023 (Quarter 2) Quarterly Performance and Resources Report	22/11/23	The Committee asks that Adults' Services provides it with a clear definition of "strength-based assessment and practice"	Director of Adults & Health		Strengths-based (or asset-based) approaches focus on individuals' strengths (including personal strengths and social and community networks) and not on their deficits. Strengths-based practice is holistic and multidisciplinary and works with the individual to promote their wellbeing. It is outcomes led and not services led. See the attached slides and information from the <u>Department of Health and Social Care: Strengths-based approach practice framework and handbook.</u>	Completed for 10/1/24

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End of September 2023 (Quarter 2) Quarterly Performance and Resources Report	22/11/23	The Committee asks that Adults' Services reviews Key Performance Indicator 38 to develop an indicator that better demonstrates impact	Director of Adults & Health		Key Performance Indicator 38 is being reviewed by the Performance and Intelligence team to better reflect the impact of both reviews and assessments. An update and proposal for this indicator will be brought to the Committee at a future meeting.	Completed for 10/1/24
End of September 2023 (Quarter 2) Quarterly Performance and Resources Report	22/11/23	The Committee asks that appropriate communications around financial challenges in the service are managed well by the Council	To Communications for information			Completed for 10/1/24
End of September 2023 (Quarter 2) Quarterly Performance and Resources Report	22/11/23	The Committee asks Public Health to consider whether a further Key Performance Indicator on prevalence of smoking in children and young people is required	Director of Public Health		Recent data is not currently available for the smoking prevalence of children and young people at regional or local authority level, and there is no mechanism in place to monitor smoking prevalence in	Completed for 10/1/24

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					this population group locally. A baseline would be needed to establish a robust Key Performance Indicator.	
End of September 2023 (Quarter 2) Quarterly Performance and Resources Report	22/11/23	The Committee asks Public Health to provide further information on Key Performance Indicator 55 (Chlamydia – proportion of 15 – 24-year-olds screened) and work being undertaken to the Committee	Director of Public Health		<p>The County Council’s Public Health Chlamydia Action Plan (2023-25) is focused on driving improvements in Chlamydia testing through increased awareness and ease of access to testing kits. This plan identifies key interventions across several domains including commissioning, data, partnership working, communications and health promotion, addressing health inequalities and quality. The plan aims to:</p> <ul style="list-style-type: none"> • Improve and promote 	Completed for 10/1/24

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					<p>online access to testing so that it becomes the primary access point for young women</p> <ul style="list-style-type: none"> • Improve young people's access to information and health promotion raising awareness of chlamydia detection • Address the barriers to digital access for young people that don't want to receive testing kits at their home, exploring how to improve click and collect options for the online service, 	

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					and other opportunities for increasing access to testing.	
End of September 2023 (Quarter 2) Quarterly Performance and Resources Report	22/11/23	The Committee asks Public Health to provide figures on the level of community take-up of defibrillator training	Director of Public Health		The County Council does not commission defibrillator training and therefore doesn't receive data on the level of community take-up of defibrillator training. Residents can access defibrillator training from a range of places both online and face to face. Some are available free of charge, such as, the British Heart Foundation's (BHF's) online guidance on how to use a defibrillator (Defibrillators (AEDs and PADs) - how and why to use them - BHF) and online cardiopulmonary	Completed for 10/1/24

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					resuscitation (CPR) training - <u>RevivR</u> , whereas others have a cost attached.	
End of September 2023 (Quarter 2) Quarterly Performance and Resources Report	22/11/23	The Committee asks Public Health to clarify whether, as part of Key Performance Indicator 35 (Number of people completing evidence-based falls prevention programmes), there is evidence of fracture presentation	Director of Public Health		The data for this measure relates to the number of people completing evidence-based falls prevention programmes within the West Sussex Wellbeing Programme (a partnership with district and borough councils across West Sussex) and does not provide data on individual's health. It is therefore not possible to provide the Committee with information on whether there is evidence of fracture presentation as part of this Key Performance Indicator.	Completed for 10/1/24
Update on the delivery of the	22/11/23	The Committee requests an updated	Director of Adults & Health		Noted and in progress	Completed for 10/1/24

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two-year improvement programme 2023-25 to assist the delivery of the Adult Social Care Strategy 2022-25		report to be provided to the Committee at its meeting in March 2024				
Update on the delivery of the two-year improvement programme 2023-25 to assist the delivery of the Adult Social Care Strategy 2022-25	22/11/23	The Committee asks Adults' Services to advise if there are diagrams or flow charts available to demonstrate how Strength-based Oversight Group works with the smaller working groups as detailed in Paragraphs 1.6-1.8 of the report	Director of Adults & Health		See appendices 1 and 2 Quality Assurance Governance of Strengths-based Oversight Group slides	Completed for 10/1/24
Update on Council Plan, Medium-Term Financial Strategy and Preparations for 2024/25 Draft Budget	22/11/23	The Committee requests advice on whether scrutiny ahead of the procurement award could be undertaken in relation to the decision on the care information, advice, assessment and support contract	Director of Adults & Health		The procurement process for the carers contract commenced on 22 November and therefore it is not possible to have any dialogue with the current provider until after the award of the contract. The requests are however noted and	Completed for 10/1/24

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					suggest these are referred to the Committee's Business Planning Group for further consideration, and for timescales to be discussed with the service in respect of ii following the BPG's discussion on the areas of information they would like to receive.	
Update on Council Plan, Medium-Term Financial Strategy and Preparations for 2024/25 Draft Budget	22/11/23	The Committee requests further information to be provided on the review of commissioning contracts at an appropriate time to the Committee	Director of Adults & Health		As above	Completed for 10/1/24

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Definition



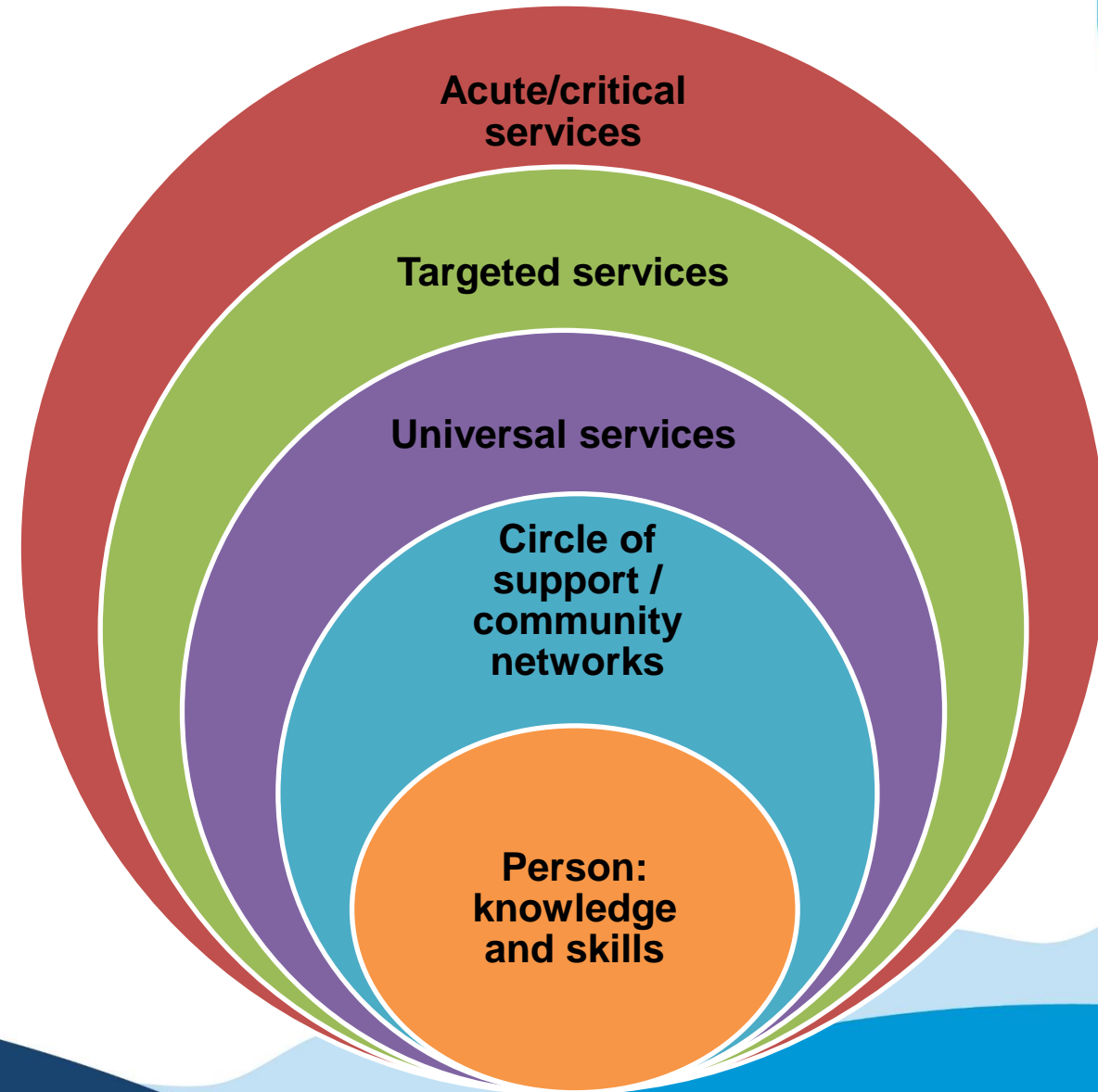
Empowering individuals to find the best solutions for themselves and make independent decisions about how they live, by building on their strengths and assets, focusing on what matters to them and keeping them at the centre of all decisions.



Strengths-based care and support

The strengths-based approach acknowledges the person's disability and/or illness, but shifts the focus to the positive attributes of individual lives and communities, recognising the capacity, skills, knowledge and potential that they possess.

It is based on the fundamental premise that the care and support relationship is one of collaboration, and that people are resourceful and capable of solving their own problems if enabled and supported to do so.

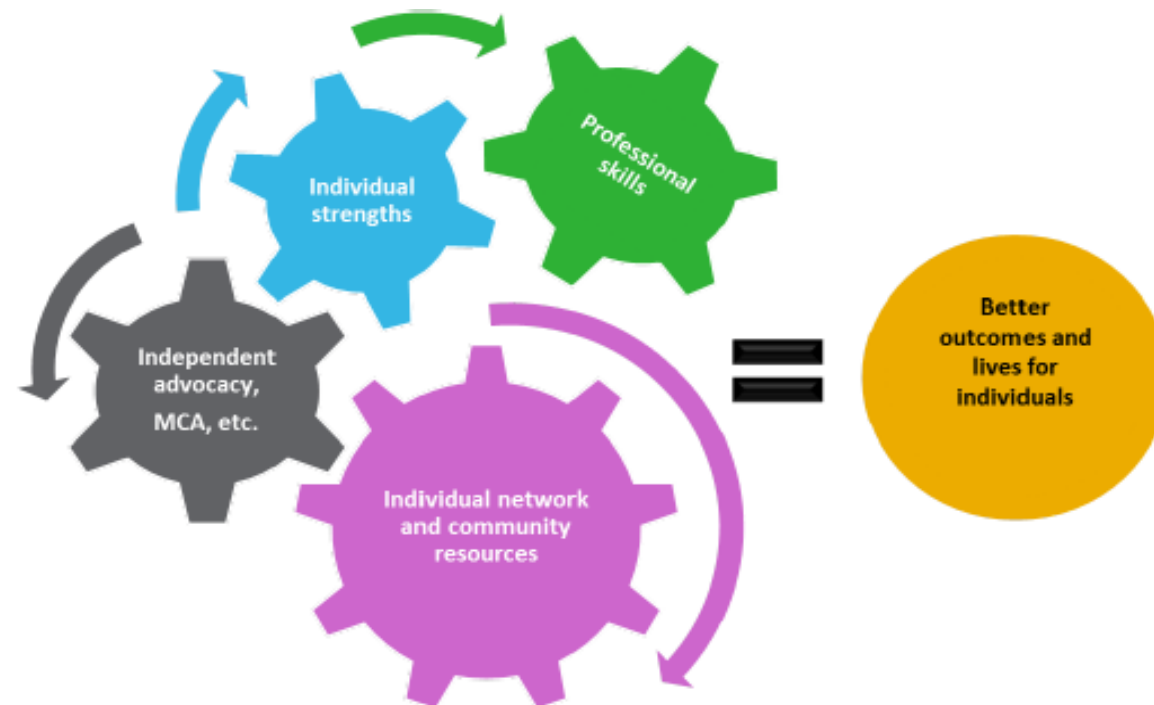


Meaningful conversations

The strength-based approach focuses on having meaningful conversations with the person who may be in need of care and support. The discussion should draw out and explore the inherent strengths of the person and identify;

- their strengths, wishes and priorities at various levels
- the “strengths” of the supporting network such as their family or friends and neighbours
- their wider network of support for example local groups, voluntary organisations, corner shops, the local café or library

Whilst the person’s illness or disability is acknowledged, they are not defined by it. The approach fosters hope and supports the person to reflect on what they want to achieve and what techniques may have been successful for them in the past. It also allows the practitioner to get to the heart of the person and understand their individuality, strengths, wishes and priorities.



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Quality Assurance Governance Relating to SBOG

22nd November 2023



Governance

